

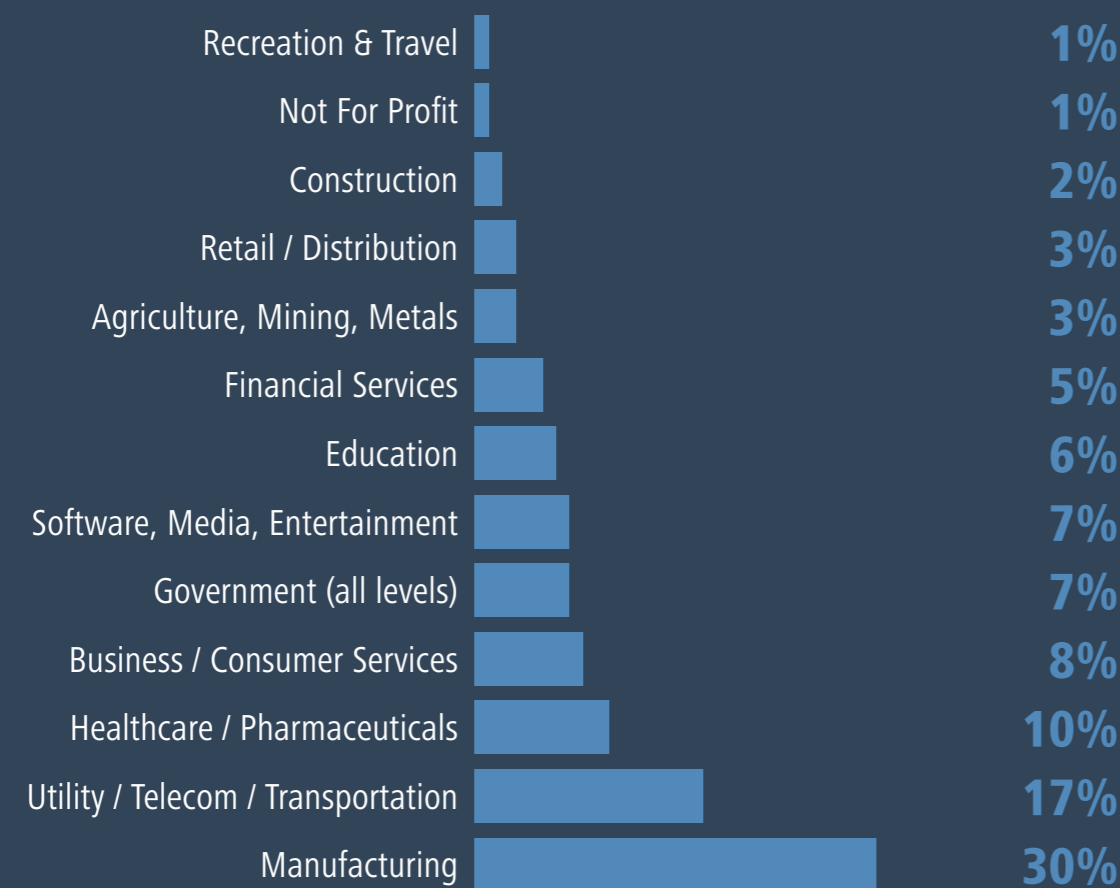
What to expect when upgrading to Oracle EBS R12.2

ORACLE® E-BUSINESS SUITE

500+ IT leaders share insights about future plans to upgrade and/or experiences while upgrading to Oracle E-Business Suite R12.2.

Respondents

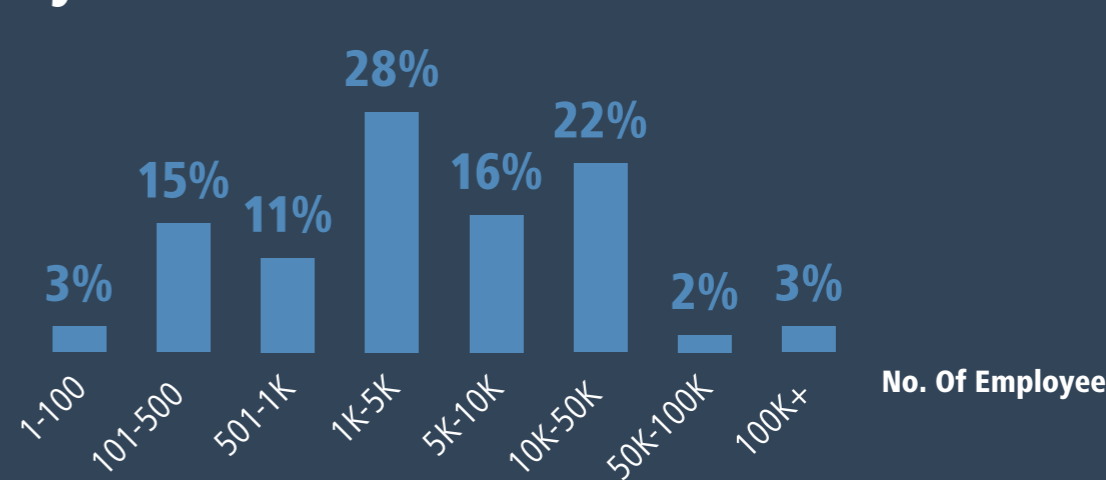
By Industry



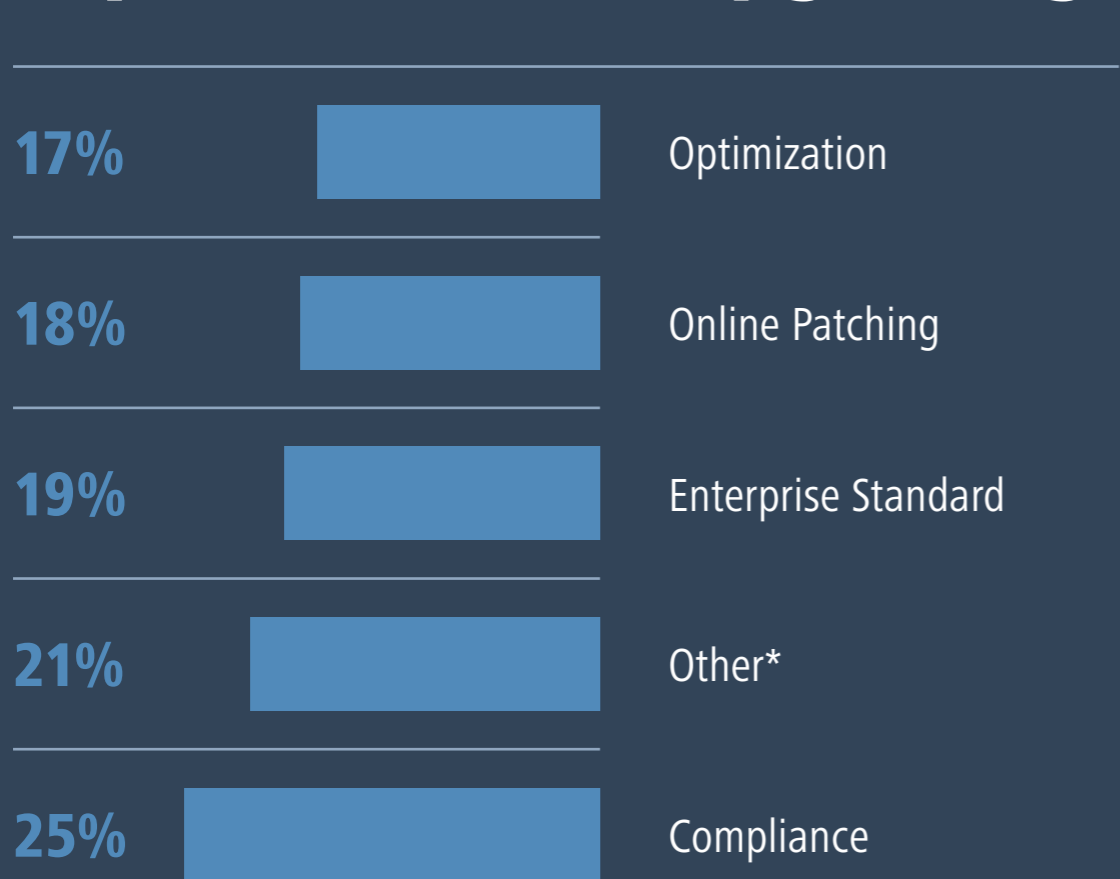
By Role



By Size

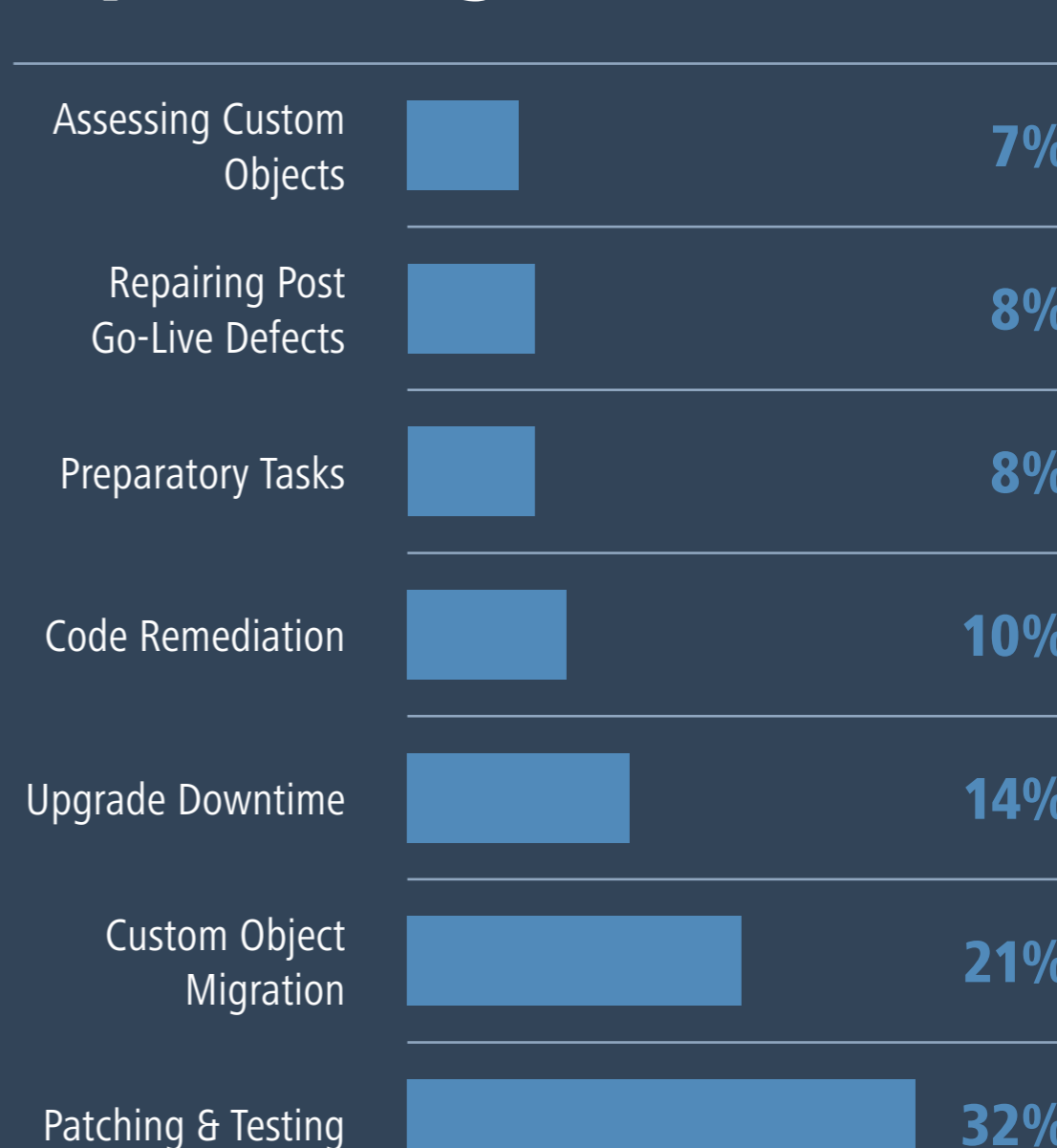


Top Reasons for Upgrading



Other: Service Level, Mobile Functionality, Maintenance & Cost, N/A (Migrating to Cloud/Other ERP), Unsure.

Top Challenges

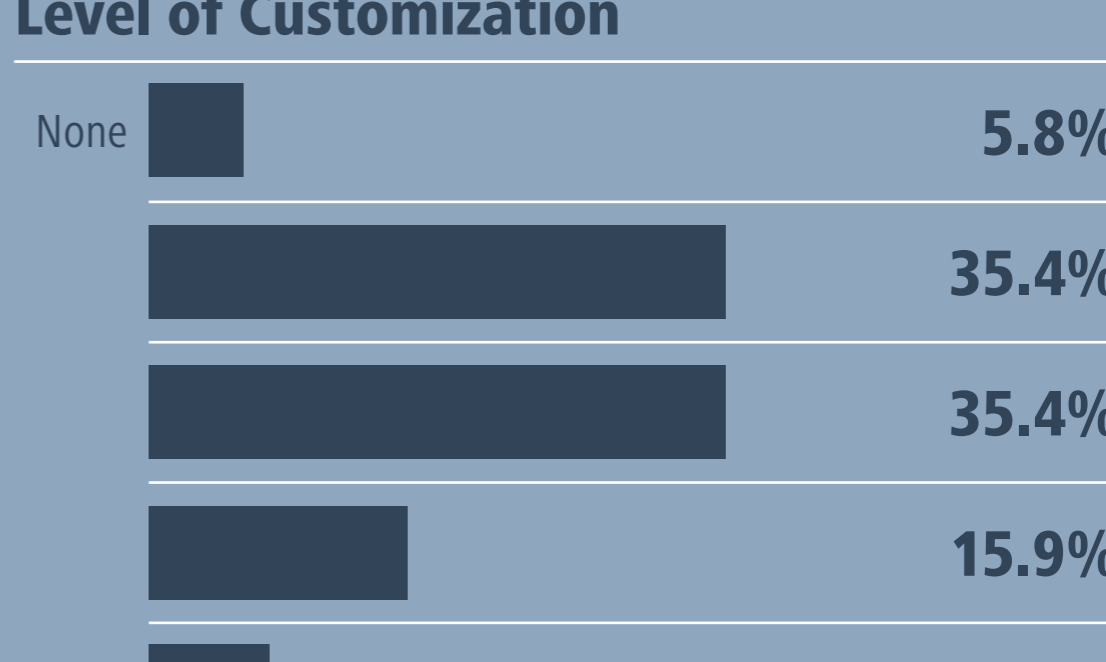


Other challenges: Configuration, Data Migration, Upgrading without Customization, Cutover, Uptime, Architectural Side, Migrating RICE Extensions and RICE Elements

94.3% are using some form of customization

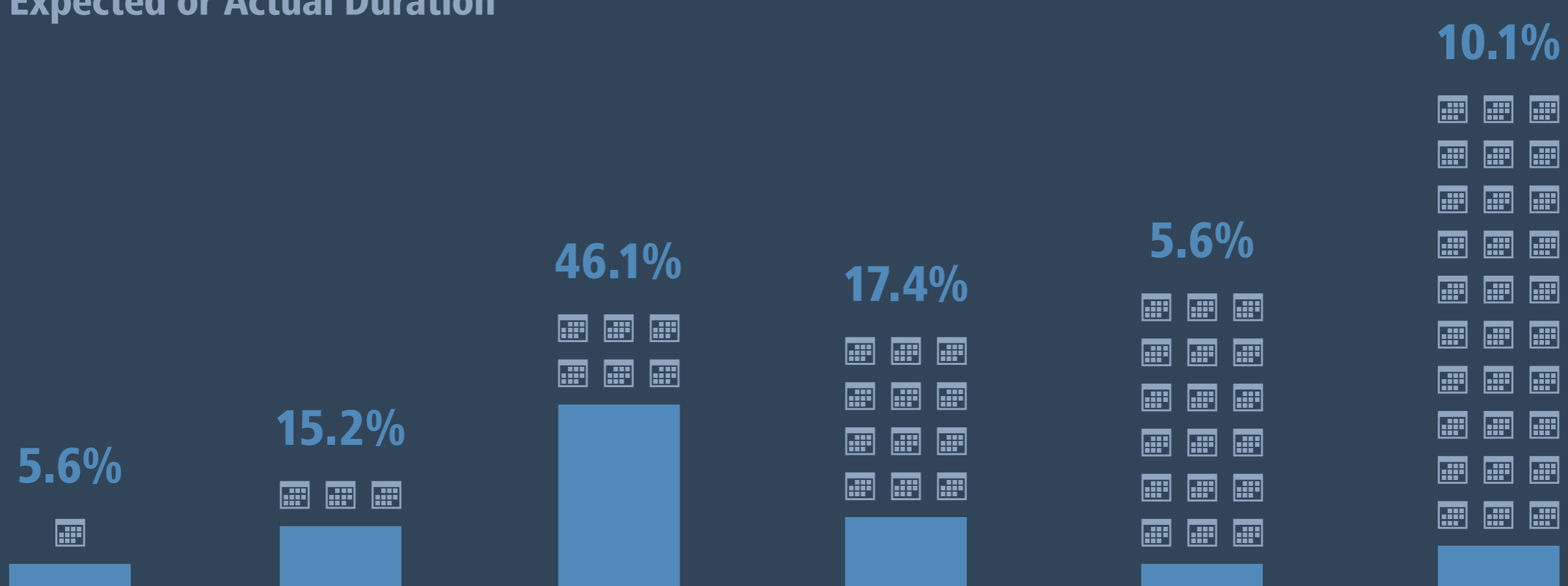
Level of customization ranges from small, simple, or minor changes to seeded Oracle functionality, to complex integrations to other systems (Oracle and Non-Oracle).

Level of Customization



79.2% believe it will take at least 6 months to upgrade

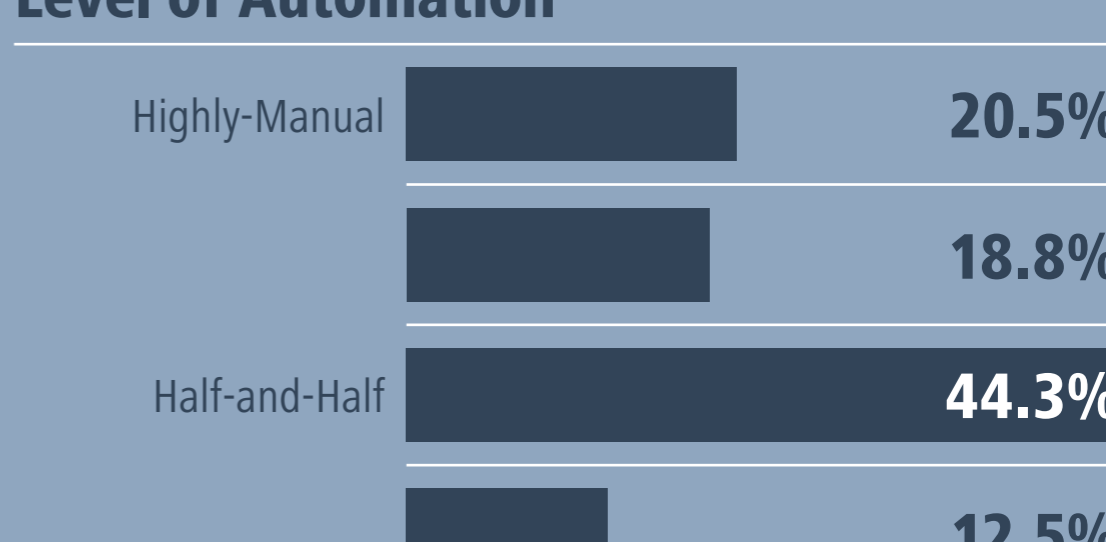
Expected or Actual Duration



Only 4% believe they have the internal capabilities to automate most of the upgrade tasks

Automation capabilities apply to tasks including remediation, migration, patching and testing, etc.

Level of Automation



Key Takeaways for a Smoother R12.2 Upgrade

Technical Upgrade Strategy

Allocate appropriate time and resources for an iterative upgrade approach. Develop your instance strategy early and capture baseline execution timing starting with the first upgrade simulation. Make sure to define a tight approach for patch tracking / application (patches required outside of the upgrade process to resolve application issues).

Object Remediation

Remove all non-relevant objects from your scope. This applies to seeded and custom object remediation between Oracle Apps versions. Make sure to identify all custom objects and assign priority and ownership to the internal or integrator project team. Plan early for new RICE functionality replacement or enhancement associated to gaps between Oracle releases.

Purge Strategy

Not all Oracle modules have seeded archiving abilities. Upgrade execution time can potentially be shortened by removing historical data from the production environment. Legal involvement during upgrade process can slow the process. Purge and archive processing is not without issues, i.e. indexes needed, tablespace issues, etc.

Integration Touch Point Planning

The more integration touch points or third party systems involved, the more complexity and opportunity for risk. There may not be enough test instances to have a 1-1 correlation to Oracle Applications.

Oracle Apps Configuration

Ease new instance setup by documenting profile options before and after, and any new or revised application configurations.

Runbook Documentation

It's never too early to start building a detailed list of execution activities with timing and ownership for the upgrade go-live. Your runbook should include activities owned by the business (configurations, penny-testing).

There is no one-size-fits-all solution for a successful upgrade, but there are ways in which organizations can leverage automated tools and practices to significantly reduce manual effort, downtime, cutover, and post-go-live errors when upgrading to R12.2.x.

ennVee helps organizations cut the total time and cost required to upgrade to EBS R12.2 in half by automating each phase from assessment, to segregation, remediation, migration, and testing.

[Schedule a live demo](#)